

Docket No.: 1248-0580P
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Masaya NAGATA

Application No.: 10/083,409

Confirmation No.: 7393

Filed: February 27, 2002

Art Unit: 3627

For: SERVICE MANAGEMENT METHOD,
SERVICE MANAGEMENT APPARATUS,
SERVICE MANAGEMENT NETWORK
SYSTEM, SERVICE MANAGEMENT
PROGRAM, AND COMPUTER PROGRAM
PRODUCT STORING THE SERVICE
MANAGEMENT PROGRAM

Examiner: Asfand M. Sheikh

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Madam:

INTRODUCTORY COMMENTS

In response to the Office Action dated December 10, 2008, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 18 of this paper.